

From: Julia Church
Sent: 02 January 2012 21:34
To: Scamps
Subject: Thank you

FAO: The Governors of Stanley AM PM project (special reference Little Scamps)

Dear All,

For the second consecutive year I find myself compelled to write to express my gratitude to the Scamps team for the exceptional care they have afforded my children Cassius & Sonny.

As a family we have been fortunate to have benefitted from Scamps service since my oldest son Cassius arrived there in September 2009. Cass spent two fantastic years at Little Scamps before starting school last September. During his time with Scamps I watched him grow from an introverted, anxious but inquisitive toddler into a self directed, sociable little boy, much more comfortable with himself and increasingly at ease in social situations. I am extremely grateful to the Scamps team for the patience, kindness and utter professionalism with which they nurtured Cass through his "learning journey"; helping him to build on his strengths and understand and tackle his frustrations. His smooth transition to reception class is testament to the way in which they prepared him for it.

Despite moving closer to alternative pre-schools in the Summer of 2011, I was keen for Cass's younger brother Sonny, to benefit from this same special approach. He started at Little Scamps last September and loves it. I have never known him express anything other than a great "yippee" on Scamps days. He talks incessantly about the activities and the staff and has formed a special bond with Holly his key worker who he clearly adores. He is very comfortable at Scamps and proud of his increasing achievements there.

Scamps might be described as a child care solution, but to me it is far more than that. From early on I have felt the team actively aim to support the family of the child. As a mother my experience has been second to none. The entire staff present a fantastic front of house. I am always greeted warmly and I love the atmosphere of the place as I drop my child in the morning. It is easy to see why my children are so happy here. Staff - parent communication is excellent and leaves no margin for doubt that these carers understand my children. There have been many occasions when I have asked for help with a speedy drop off, extra ad hoc sessions, advice or help with certain aspects of my children's learning or behaviours. It is never too much trouble for Debbie or the team, and for this I am exceptionally grateful. I feel well supported as a parent and that is hugely valuable.

Scamps is a very special place for children and I believe this is wholly attributable to the staff. It's a great team; professional, well motivated, compassionate, fun loving, nurturing. Everything I could want for my children. I'm guessing this must come from a special kind of leadership.

I feel tremendously lucky to be party to the Scamps magic.

A happy new year to you all.

Best regards,

Julia

Julia Headey